

CONDITIONS FOR REPAIR AND OVERHAULING

M.T. S.r.l. offers to the customers a fast and cost-efficient repair service, not limited to the toolholders manufactured by M.T., but for every brand. The driven toolholder is frequently subject to a continuous and heavy loading, and therefore requires regular controls and a correct strategy of preventive maintenance. In this regard, it is recommended to follow the instructions for use and maintenance reported in the instruction manual of the individual product.

To perform the regular maintenance, the driven toolholder can be sent to M.T. We will examine and provide a detailed cost estimation in a very short time. In case of products manufactured by M.T., the overhauling can be carried out on all the components, while on products not manufactured by M.T. the overhauling can be carried out only replacing bearings and seals, as for the other components M.T. does not have the spare parts available.

ACCEPTANCE OF COST ESTIMATION

The acceptance of the cost estimation issued by M.T. must be made in writing and commits the customer to pay the relevant amount. If during the repair, the need to replace other unplanned components is found, the components can be additionally included in the cost estimation and the customer will be asked for a further acceptance.

NON-ACCEPTANCE OF COST ESTIMATION

In case of non-acceptance of the cost estimation, M.T. will charge the costs for the disassembly and analysis of the product, for an amount of 80.00 Euro per module and the shipping costs. The tool holder will be returned to the customer disassembled.

NON-REPAIRABLE PRODUCTS

In case the returned product is not repairable, M.T. reserves the right to charge the costs for disassembly and analysis of the product, corresponding to 80,00 Euro per module and the shipping costs. The toolholder can be returned to the customer disassembled.

DELIVERY TIME

The delivery time reported on the cost estimation is valid in case of immediate acceptance, in case of delayed acceptance the delivery time will be re-evaluated accordingly.

WARRANTY ON THE OVERHAULED PRODUCT

For the overhauling, M.T. uses top quality and high precision components, in order to guarantee the same quality level as on the new product. On the overhauled modules, M.T. recognizes a warranty of 6 months from the date of repair, which is marked on the individual product. Regarding the conditions for the validity of the warranty, please refer to the M.T. General Warranty Conditions, downloadable from www.mtmarchetti.com.

For everything not expressly described in this document, reference is made to the General Terms and Conditions of Sale, to the General Warranty Conditions and to the Privacy Policy of M.T. S.r.l., which can be downloaded from www.mtmarchetti.com.